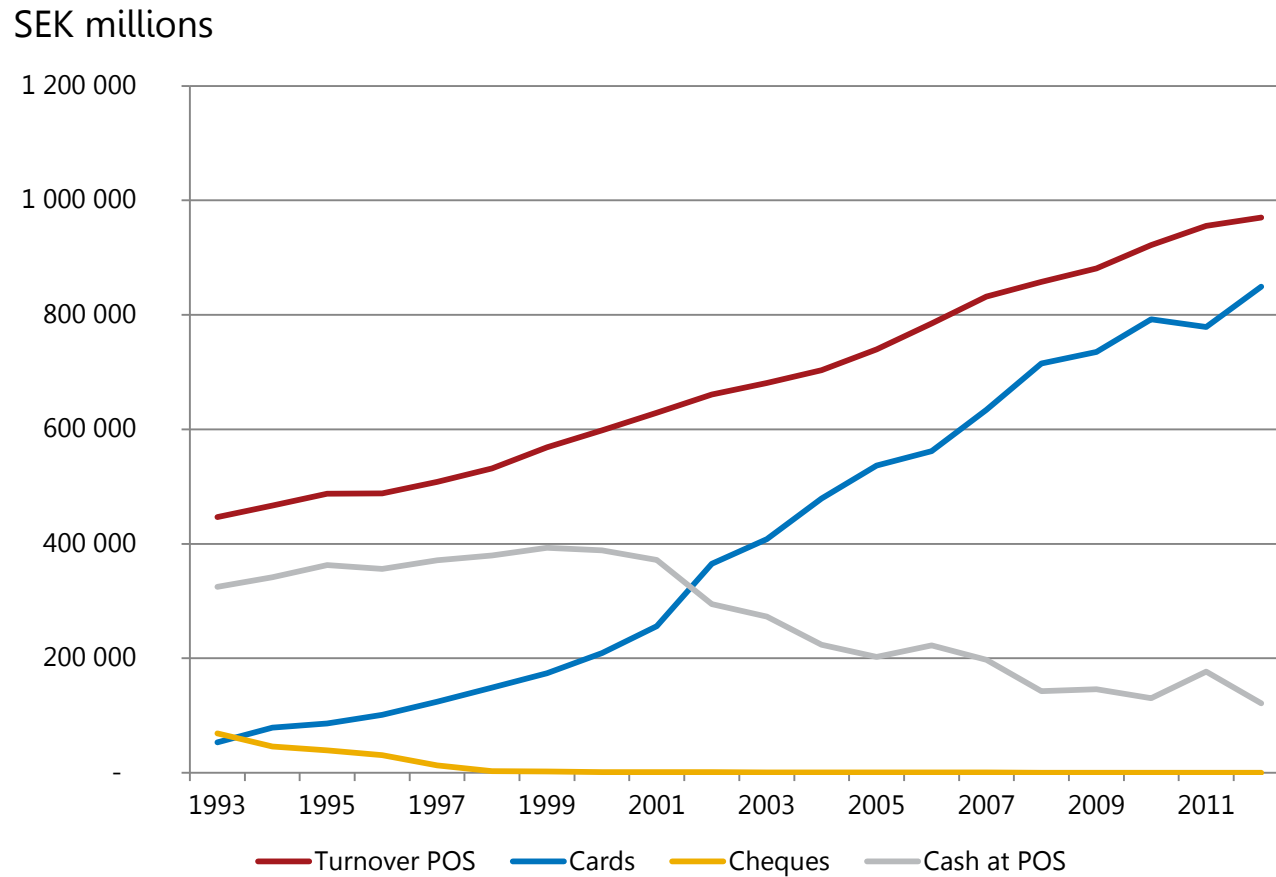




Changing retail payments market

Deputy Governor Cecilia Skingsley
Royal Institute of Technology
24 November 2014

Payments at points of sale



Conditions for an efficient payments market



Security

All those involved must feel secure



Expediency

Adapted to suit its purpose



Accessibility and uniformity

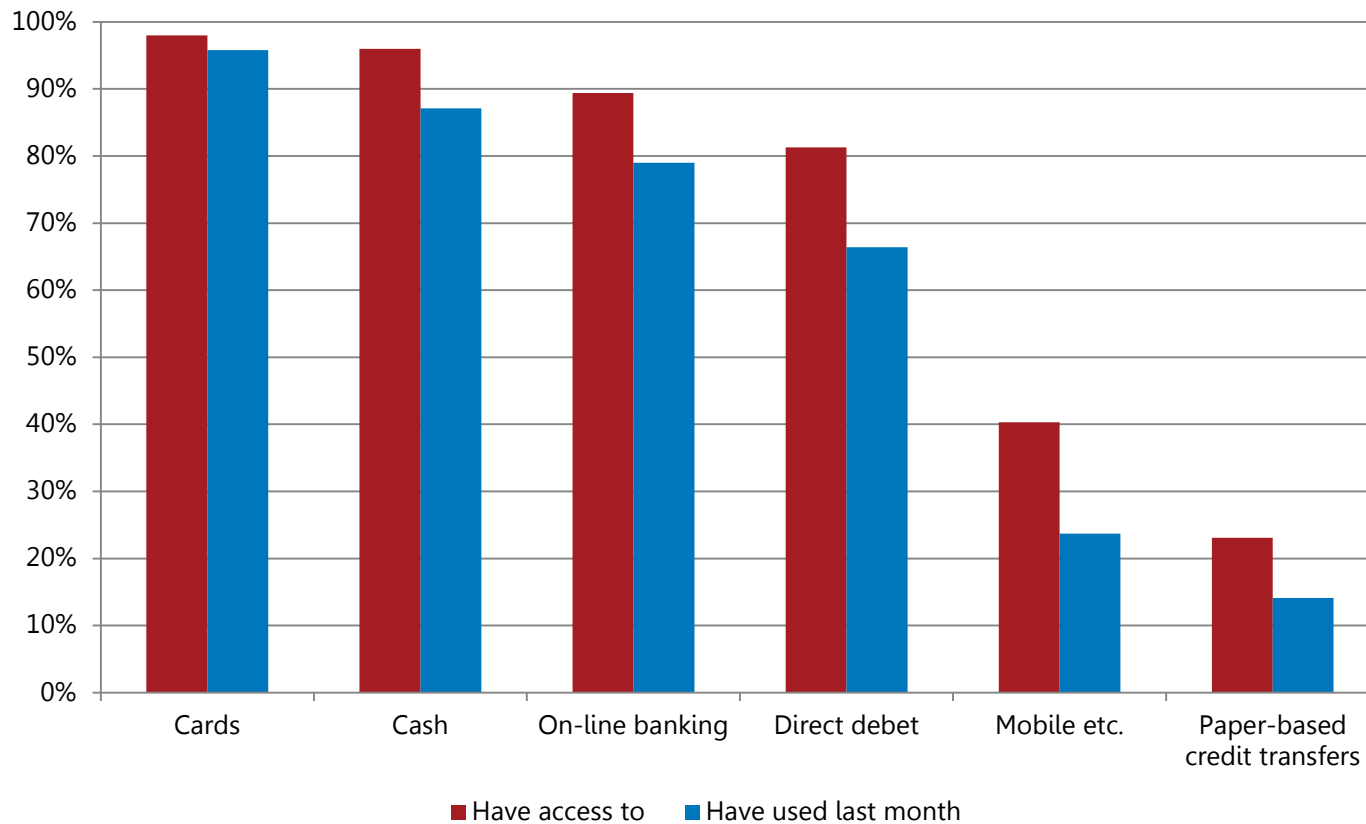
All those involved must be able to easily access the payment service

The good old days?!

Swedish copper coin

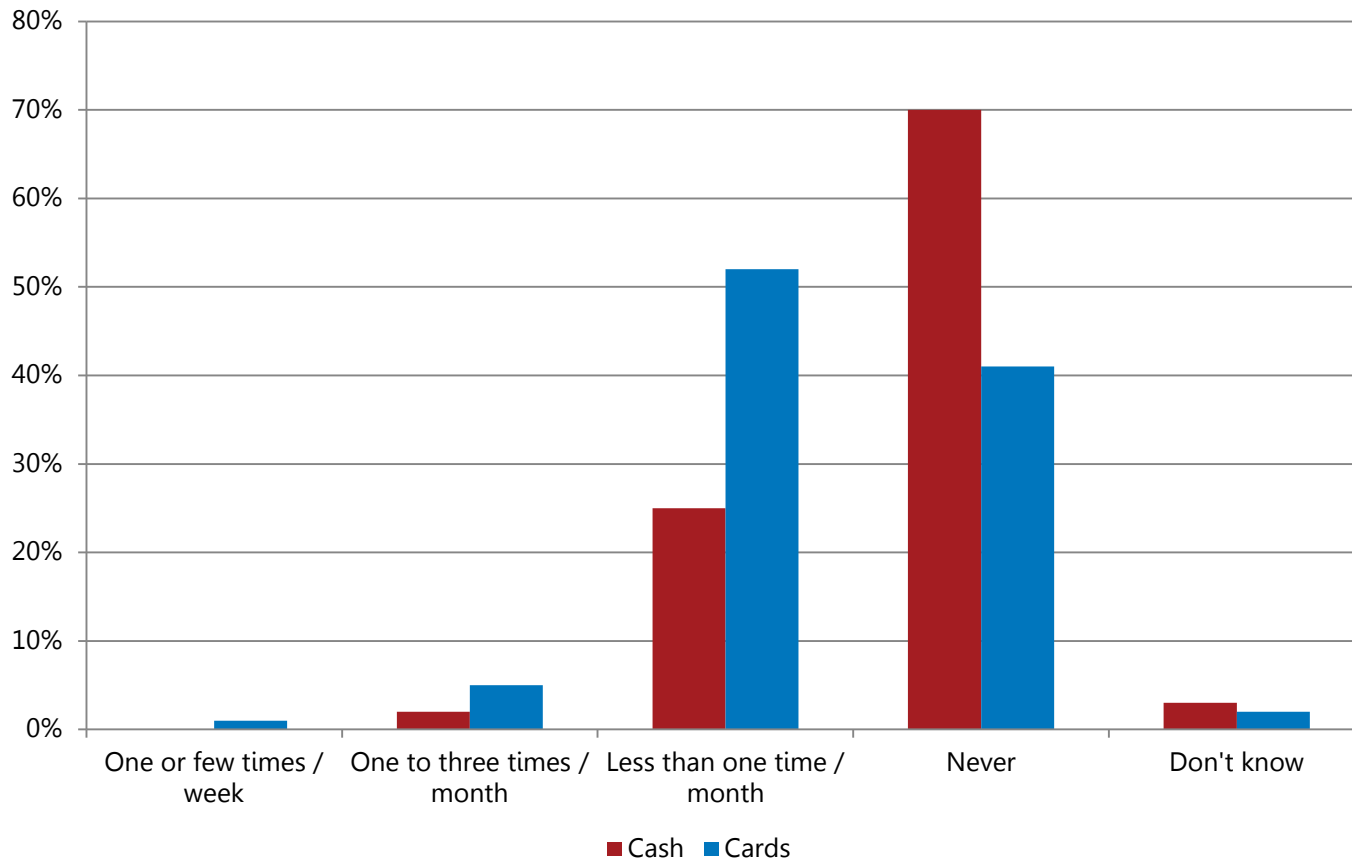


Cards and cash are the most common payment methods



High level of acceptance among users

How often have you not been able to pay in cash/by card?



Distance to nearest cash handling point differs around Sweden

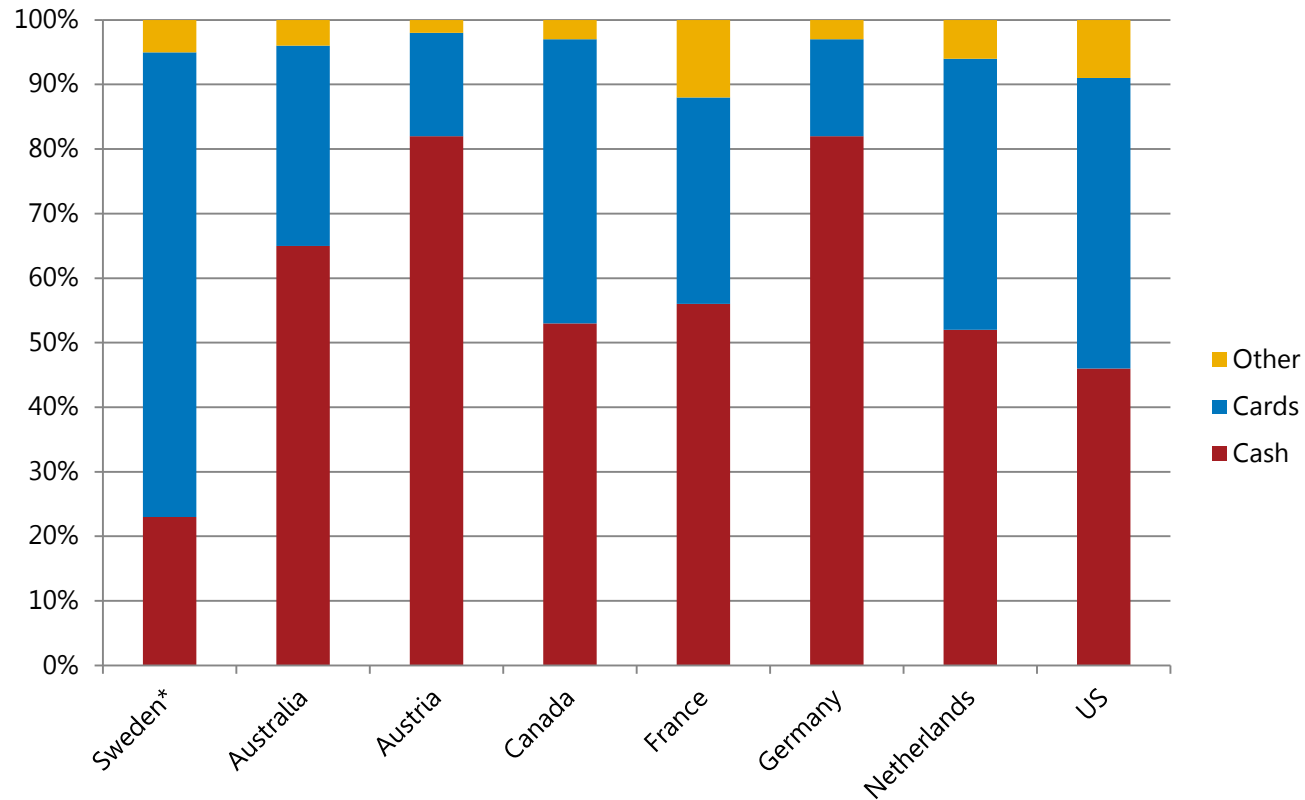
Handling of daily takings



Cash withdrawals

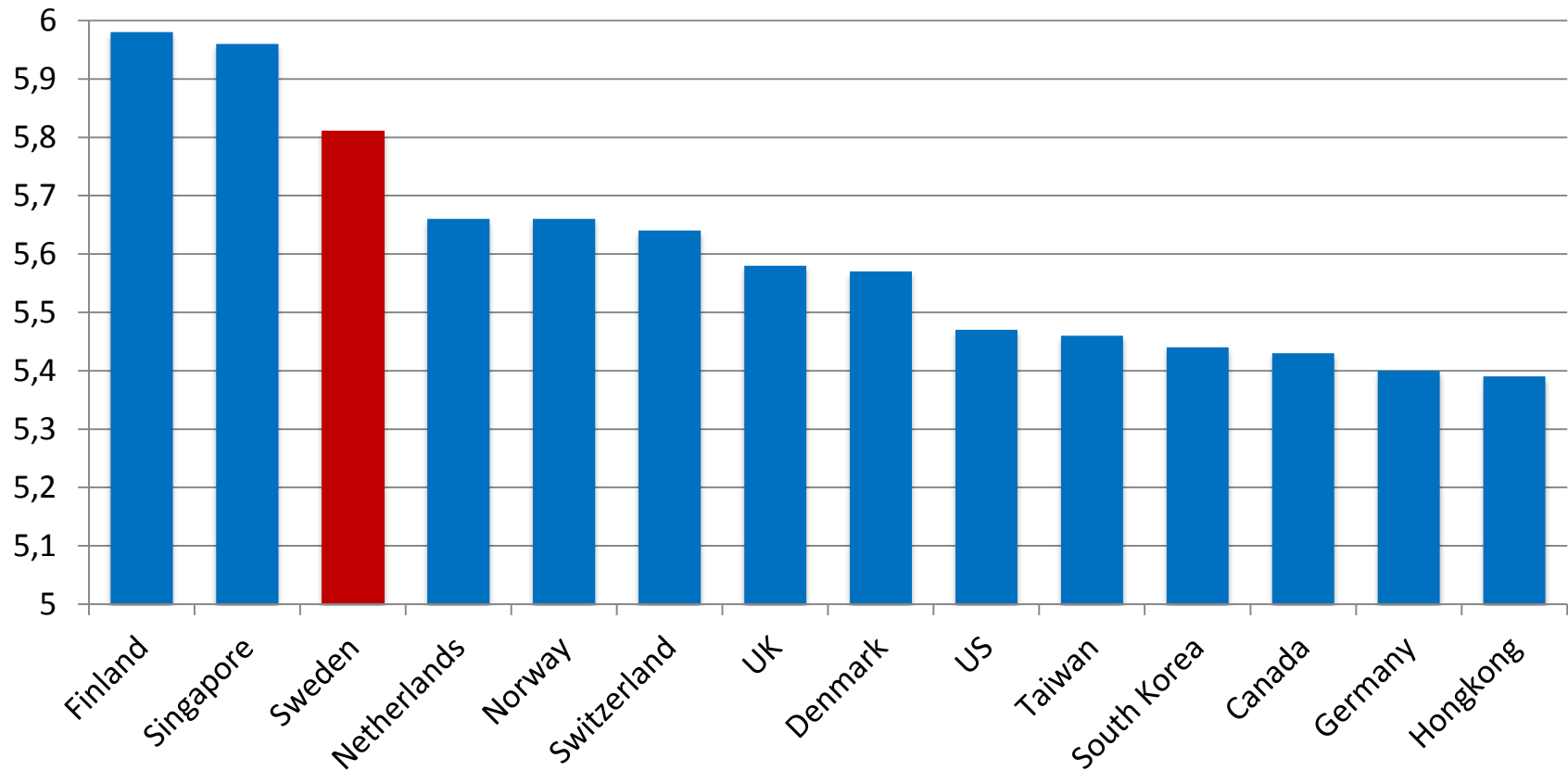


Cash not used very often in Sweden



Sweden is technology friendly

World Economic Forum Networked Readiness Index



Note: The index shows 54 indicators for 142 countries within: Market, politics, laws & regulations and infrastructure; Ability of companies, households and public authorities; Use of IT by companies, households and public authorities Sources: .se, Swedes and the Internet 2013

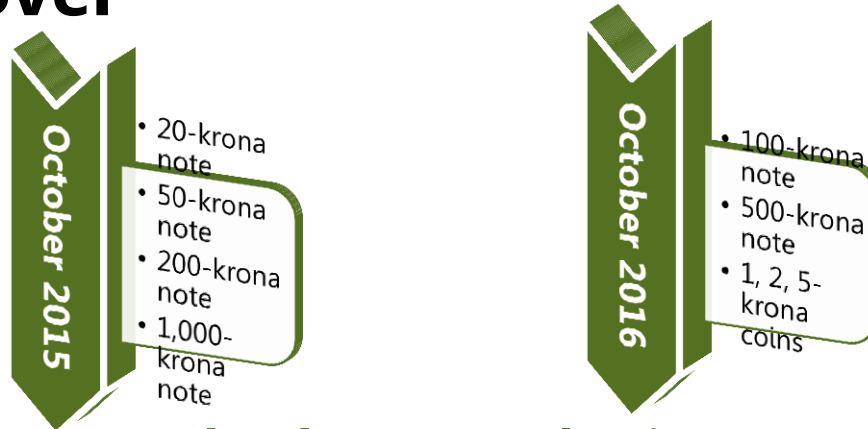
Challenges on the payments market

- Technological limitations
- Old habits die hard
 - Many want to continue using cash
- Over-establishment of methods of payment
 - Many different services but without broad acceptance

Challenges regarding cash changeover

- Large number of banknotes and coins to be replaced
- Changeover in machinery and equipment
- Much of the changeover is in the retail trade
 - Different conditions within the retail trade

Timetable for banknote and coin changeover



Introduction of new banknotes and coins



Withdrawal of old banknotes and coins



A retail payments council

- Initiative by the Riksbank
 - Meeting place for broad discussions on payments
 - Suppliers of payment services
 - Users of payment services
 - Government agencies
 - Joint resource for the market
 - First meeting in February
-

The future?

